



Subject: eGovernment Disclaimers Policy	Number: eGov-004
Approved By: Filed with Orange County Board of Supervisors on May 18, 2010	Effective: December 18, 2007 Last Revision: May 18, 2010 Revision No.: 2.0

I. PURPOSE

Display use disclaimers on County public websites and social networking sites to limit County of Orange liability for information published, or not published, via these online channels.

II. APPLICABILITY

This policy applies to all County of Orange public websites and social networking sites established to provide information to the public.

III. RESPONSIBILITY

Agencies/Departments that establish and administer County public websites and social networking sites are responsible for ensuring the applicable disclaimer is prominently accessible to site visitors.

IV. POLICY

1. County Websites – All County web pages shall display or provide a link to the County’s Website Disclaimer.

WEBSITE DISCLAIMER:

By using the County of Orange website, you agree to the following terms:

A. DISCLAIMER OF LIABILITY

The County of Orange disclaims all warranties, expressed or implied, for any of the materials provided on this site, or any improper or incorrect use of them. The materials in this site are provided "as is," and you are under no obligation to use them.



County information and services may also be accessed by telephone, in person or by mail.

The County of Orange, in good faith, maintains this site to the best of its abilities, but the County shall not be liable for any damages incurred due to errors, interruptions, inadequacies, or malicious computer code or components on this site or its servers. The County does not warrant that all defects will be fixed. The County does not warrant the completeness, accuracy, or timeliness of material on this site.

Materials and information on Orange County's website are provided as a public service and intended to afford general guidelines on matters of public interest. Accordingly, the information in this site is not intended to serve as legal or financial advice.

Changes are made periodically to many County documents and these changes may or may not be reflected in the materials or information present on the County of Orange's website. Additionally, because the site is frequently under development, materials and information may be deleted, modified or moved to a different part of the site without advance notice.

B. EXCEPTIONS TO DISCLAIMERS

Certain State laws do not allow limitations on implied warranties or the exclusion or limitation of certain damages. If these State laws apply to you, some or all of the above disclaimers, exclusions, or limitations may not be applicable and you may have additional rights.

C. INDEMNIFICATION

To the extent permitted by law, by using the County of Orange website, you agree to indemnify and hold harmless the County of Orange and its representatives from and against all claims and expenses, including attorneys' fees, arising out of your use of this site or information contained therein.

D. NOTICE OF LINKS TO EXTERNAL WEBSITES

There are multiple web domains affiliated with the County of Orange. When you click on a non-County link, a message will appear informing you that you are leaving an official County site. Once you link to another site, you are subject to the policies of the new site, not to those of the County of Orange's web portal.

NOTE: IF YOU DO NOT AGREE TO AND/OR UNDERSTAND ANY OR ALL OF THESE TERMS, PLEASE DO NOT USE THESE WEB PAGES.



2. County Social Media Network Sites - County established social media network sites shall display or provide a link to the County's Social Media Disclaimer.

SOCIAL MEDIA DISCLAIMER:

Materials and information on this site are provided to share information on matters of public interest related to the County of Orange, California.

The County of Orange does not operate this site. Additionally, the County of Orange is subject to the terms of use for this site and does not control those terms. Accordingly, the County of Orange shall not be liable for any damages incurred due to errors, interruptions, inadequacies, or malicious computer code or components on this site or its servers. The County does not warrant that all defects will be fixed. The materials contained on this site are provided "as is," and you are under no obligation to use them.

The information contained on this site is intended to supplement, not replace, information provided through official County of Orange channels, such as the County website (<http://www.ocgov.com>) and County links contained therein.

The County does not warrant the completeness, accuracy, or timeliness of material on this site. The information in this site is not intended to serve as legal or financial advice. The County of Orange disclaims all warranties, expressed or implied, for any of the materials provided on this site, including but not limited to links to third parties, or any improper or incorrect use of them.

V. RELATED REFERENCES

1. County Social Media Use Policy
2. eGovernment Policies and Standards Series

Revision History:

<i>Revision No.</i>	<i>Revision Date</i>	<i>Author</i>	<i>Description</i>
v1.0	12/18/2007	CEO-IT	Document originated
v2.0	3/30/2010	CEO-IT	Document revised to append Social Media Disclaimer. Document Formatted per new CEO-IT P&P Format